

Rallying Your Resources

Questions for Panel from Canvas

Monday, August 24 at 11 am

General

What do I do if I can't personally answer a mentee's question/who do I refer them too.
What can you do to prepare for helping the mentees? (ex: doing your own research on the topic, etc.)

How should we counsel students that we feel would benefit from these resources but are afraid of other students looking down on them for reaching out for help?

What is one struggle that you commonly find among the students who use your services?

How will these resources accommodate those who don't have reliable technology during COVID?

Resources for students who do not have secure internet access?

WRT Zone

How will the WRT ZONE center operate during COVID times?

Do you have to schedule an appointment for the WRT Zone and if so how do you go about doing that?

I've tried to utilize the WRT Zone before and they weren't super helpful. They didn't accept me as a drop-in. Should students be making appointments?

Libraries

I would like to know how the University Libraries on campus will be functioning with the upcoming virtual semester. I understand that some libraries will remain open, but under what guidelines?

What is the capacity? Can we be ensured that safe sanitizing is done? How many students per table?

To what extent will academic resources, like textbooks, be offered through the University Library virtually throughout the semester?

How have these resources adapted to online learning/what can students expect when they access the resources online instead of in person?

Will students be able to hold study groups in the library this semester or will there be restrictions?

Will these resources be available both in-person and online?

PAL

How should students decide between Peer Assisted Learning and Peer Mentors?

What subjects does the Peer Assisted Learning specialize in tutoring in?

Is PAL available to students in all departments? How does tutoring function in regards to Fine Art Students?

I have heard of the Peer Assisted Learning small group tutoring sessions and that they are very helpful. I was wondering how would a group of students who want a weekly tutoring session go about signing up? Also, I was wondering if they would have to sign up before the semester or if they could do so in between the semester as well.

How often do people go to the Peer Assisted Learning sessions and do people often return after one time?

How do SI leaders' roles differ from a peer mentor's?

PAL/MRC: Will in-person tutoring sessions be offered in any way for the students that prefer one on one sessions or that live on campus?

In terms of the Peer Assisted Learning resource, who will the tutors be? The School of Social Work has a specific writing resource center, but I would like to know how the Peer Assisted Learning could be beneficial to students within pre-professional programs.

Student Service Center SSC

What exactly does the student service center entail? Do they have tutoring there?

Clarify difference between ASC and SSC

Will students still be able to meet with Student Service Center officers in person this semester if they encounter financial aid, etc. issues which are difficult to explain via email?

How can the Student Service Center work with students who are struggling financially to help them finance their undergraduate education? As a peer mentor, I had many of my mentees approach me about the struggle of having to work and attend classes as a full-time student. Are there any scholarships that the Student Service Center can be a bit more vocal about or other financial opportunities that will help students in a positive way?

Math Resource Center MRC

How is the math resource center different from professor office hours or resources like labs?

*accounting labs for example

For the Math resource center and WRT zone, is there a scope of tutoring, or are all classes available to be tutored within that subject?

Is the Math Resource Center able to provide tutoring/assistance for any math class at Wayne State? Even graduate classes?

Should students in certain math classes go to tutoring at the Math Resource Center at a certain time, or will there always be someone available to help with every math class?

How do the MRC and the Math Literacy Programs of the ASC relate to each other? How do I know which program to refer a student to?

Math Resource Center: Apart from the drop-in tutoring services is there anyway students can reach out to someone for help if they're not available at those times?
Will the Math Resource Center expand its tutoring beyond Calculus 2?

TECH/Chemistry

With the transition to online, are there any services that allow a mentor to check-out or borrow a tablet in order to be better equipped in the fall to mentor students? Or what would be the preferred mode of communicating with mentees? For Organic Chemistry, it is really helpful to view the mentor's screen whilst they are writing on their tablet. If someone does not have access to that technology, what would be the preferred method of communicating?